

Certificate TW23/00000996 / 證書 TW23/00000996

The management system of / 下述組織

China Airlines Ltd. 中華航空股份有限公司

No. 1, Hangzhan S. Rd., Dayuan Dist., Taoyuan City 33758, Taiwan (R.O.C.)
33758 桃園市大園區航站南路一號

has been assessed and certified as meeting the requirements of
的管理系統已經過審核，並被證明符合下述要求
ISO/IEC 27701:2019

For the following activities / 所涵蓋的活動範圍

The Scope of Registration appears on page 2 of this certificate
註冊範圍顯示在本證書的第二頁

This certificate is valid from 13 December 2023 until 31 October 2025 and remains valid subject to satisfactory surveillance audits.

此證書的有效期自 2023 年 12 月 13 日 至 2025 年 10 月 31 日 且其有效性應繫於持續符合的定期稽核

Issue 1. Certified since 13 December 2023

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Authorised by / 簽署

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China Airlines Ltd. 中華航空股份有限公司

ISO/IEC 27701:2019

China Airlines Ltd. is certified to ISO/IEC 27001:2013 as extended by ISO/IEC 27701:2019 Privacy Information Management System to take into account the protection of privacy of PII principals potentially affected by the processing of PII, in addition to information security.

China Airlines Ltd. acts in the capacity of PII controller for handling of personal information management-related business processes that cover

- The Passenger Sales & Marketing Division provides passenger reservation and ticketing services and passenger marketing service processes.
- The Information Management Division provides system maintenance and database management operation related to passenger reservation and ticketing services and passenger marketing service.

Assessed in accordance with ISO 27001:2013 & ISO 27701:2019 Statement of Applicability version 2023v2.

China Airlines Ltd. ISO 27001:2013 UKAS certification number is as follows TW22/00000941.

中華航空股份有限公司已通過由資通安全管理系統（ISO 27001:2013）延伸之隱私資訊管理系統（ISO 27701:2019）驗證，除資通安全外亦將下列服務相關之個人可識別資訊（PII）於蒐集、處理、利用流程中對於當事人隱私之衝擊納入保護。

中華航空股份有限公司以個人可識別資訊（PII）控制者之角色處理個人資料管理相關之業務流程涵蓋：

- 客運處提供旅客訂位票務服務及旅客行銷服務流程。
- 資訊管理處提供旅客訂位票務服務及旅客行銷服務相關之系統維運及資料庫管理作業。

與 ISO 27001:2013 & ISO 27701:2019 適用性聲明書版本 2023v2 相符。

中華航空股份有限公司 ISO 27001 UKAS 證書號碼是 TW22/00000941。

