Certificate TW22/00000941 / 證書 TW22/00000941

The management system of / 下述組織



China Airlines Ltd. 中華航空股份有限公司

No. 1, Hangzhan S. Rd., Dayuan Dist., Taoyuan City 337, Taiwan (R.O.C.) 337 桃園市大園區航站南路一號

has been assessed and certified as meeting the requirements of 的管理系統已經過審核,並被證明符合下述要求

ISO/IEC 27001:2013

For the following activities / 所涵蓋的活動範圍

Provision of passenger airline reservations, ticketing and marketing operation processes by Passenger Sales & Marketing Division of headquarters, Taipei Branch and Kaohsiung Branch, and related data network and core information and communication system development, maintenance and management, excluding computer room facility maintenance and management services by Information Management Division in headquarter, in accordance with the Statement of Applicability version 2024-S-v1.

由總公司客運處、台北分公司及高雄分公司所提供之旅客航空訂位、票務及行銷營業流程,及由總公司資訊管理處所提供相關資料網路與核心資通訊系統開發、維運管理,不含機房設施維運管理服務,與適用性聲明2024-S-v1 一致。

This certificate is valid from 10 February 2025 until 31 October 2025 and remains valid subject to satisfactory surveillance audits.

此證書的有效期自 2025年 02月 10日至 2025年 10月 31日 且其有效性應繫於持續符合的定期稽核

Issue 4. Organization certified since 06 November 2019 and first certified by SGS on 10 October 2022. 版次 4. 組織獲得驗證起始於 2019 年 11 月 06 日,並首次獲得 SGS 驗證起始於 2022 年 10 月 10 日. Certified activities performed by additional sites are listed on subsequent pages. 其它場區/合法實體之驗證活動於後續頁上列出

C. Moran

Authorised by / 簽署 Liz Moran Business Manager

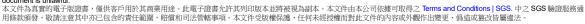
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Certificate TW22/00000941, continued / 證書 TW22/00000941, 續

SGS

China Airlines Ltd. 中華航空股份有限公司

ISO/IEC 27001:2013

Issue 4 / 版次 4

Sites / 場區

China Airlines Ltd.

中華航空股份有限公司

No. 1, Hangzhan S. Rd., Dayuan Dist., Taoyuan City 337, Taiwan (R.O.C.)

337 桃園市大園區航站南路一號

Provision of passenger airline reservations, ticketing and marketing operation processes by Passenger Sales & Marketing Division of headquarters, and related data network and core information and communication system development, maintenance and management, excluding computer room facility maintenance and management services by Information Management Division in headquarter

總公司客運處所提供之旅客航空訂位、票務及行銷營業流程,及由總公司資訊管理處所提供相關資料網路與核心 資通訊系統開發、維運管理,不含機房設施維運管理服務。

China Airlines Ltd. Taipei Customer Service Call Center

中華航空股份有限公司台北客服中心

6th Floor, No. 3, Aly. 123, Ln. 405, Dunhua N. Rd., Songshan Dist., Taipei City 105, Taiwan (R.O.C.) 105 台北市敦化北路 405 巷 123 弄 3 號 6 樓

Provision of passenger airline reservations, ticketing and marketing operation processes by Taipei Customer Service Call Center, Taipei Branch.

台北分公司台北客服中心所提供之旅客航空訂位、票務及行銷營業流程。

China Airlines Ltd. Taipei Ticketing Center

中華航空股份有限公司台北票務櫃檯

1st & 2nd Floor, No. 131, Section 3, Nanjing East Road, Taipei City 104, Taiwan (R.O.C.) 104 台北市南京東路三段 131 號 1&2 樓

Provision of passenger airline reservations, ticketing and marketing operation processes by Taipei Ticketing Center, Taipei Branch.

台北分公司票務櫃檯所提供之旅客航空訂位、票務及行銷營業流程。

China Airlines Ltd. Kaohsiung Branch

中華航空股份有限公司高雄分公司

6th & 7th Floor, No. 38 of Xin Guang Road, Lingya District, Kaohsiung City 802, Taiwan (R.O.C.) 802 高雄市芩雅區新光路 38 號 6&7 樓

Provision of passenger airline reservations, ticketing and marketing operation processes by Kaohsiung Branch. 高雄分公司所提供之旅客航空訂位、票務及行銷營業流程。







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