

Certificate TW23/00000996 / 證書 TW23/00000996

The management system of / 下述組織

# China Airlines Ltd. 中華航空股份有限公司

No. 1, Hangzhan S. Rd., Dayuan Dist., Taoyuan City 337, Taiwan (R.O.C.)  
337 桃園市大園區航站南路一號

has been assessed and certified as meeting the requirements of  
的管理系統已經過審核，並被證明符合下述要求

## ISO/IEC 27701:2019

For the following activities / 所涵蓋的活動範圍

**The Scope of Registration appears on page 2 of this certificate**  
註冊範圍顯示在本證書的第二頁

This certificate is valid from 10 February 2025 until 31 October 2025 and remains valid subject to satisfactory surveillance audits.

此證書的有效期自 2025 年 02 月 10 日 至 2025 年 10 月 31 日 且其有效性應繫於持續符合的定期稽核

Issue 2. Certified since 13 December 2023

版次 2. 原始註冊日期 2023 年 12 月 13 日

Certified activities performed by additional sites are listed on subsequent pages.

其它場區/合法實體之驗證活動於後續頁上列出

Authorised by / 簽署

Viq Mohammed

Technical Accreditation Manager

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Certificate TW23/00000996, continued / 證書  
TW23/00000996, 續

# China Airlines Ltd. 中華航空股份有限公司

## ISO/IEC 27701:2019

Issue / 版次 2

China Airlines Ltd. is certified to ISO/IEC 27001 as extended by ISO/IEC 27701 Privacy Information Management System to take into account the protection of privacy of PII principals potentially affected by the processing of PII, in addition to information security.

China Airlines Ltd. acts in the capacity of PII controller for handling of personal information management-related business processes that cover:

- The Passenger Sales & Marketing Division of headquarters, Taipei Branch and Kaohsiung Branch provides passenger airline reservations, ticketing and marketing operation processes.
- The Information Management Division of headquarters provides system maintenance and database management operation related to passenger reservation and ticketing services and passenger marketing service.

Assessed in accordance with ISO 27001 & ISO 27701 Statement of Applicability version 2024-S-v1.  
China Airlines Ltd. ISO 27001 UKAS certification number is as follows TW22/00000941.

中華航空股份有限公司已通過由資通安全管理系統（ISO 27001）延伸之隱私資訊管理系統（ISO 27701）驗證，除資通安全外亦將下列服務相關之個人可識別資訊（PII）於蒐集、處理、利用流程中對於當事人隱私之衝擊納入保護。

中華航空股份有限公司以個人可識別資訊 (PII) 控制者之角色處理個人資料管理相關之業務流程涵蓋：

- 總公司客運處、台北分公司及高雄分公司提供之旅客航空訂位、票務及行銷營業流程。
- 總公司資訊管理處提供之旅客航空訂位、票務及行銷營業流程相關之系統維運及資料庫管理作業。

與 ISO 27001 & ISO 27701 適用性聲明書版本 2024-S-v1 相符。

中華航空股份有限公司 ISO 27001 UKAS 證書號碼是 TW22/00000941。



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Certificate TW23/00000996, continued / 證書  
TW23/00000996, 續

# China Airlines Ltd. 中華航空股份有限公司

## ISO/IEC 27701:2019

Issue 2 / 版次 2

### Sites / 場區

China Airlines Ltd.

中華航空股份有限公司

No. 1, Hangzhan S. Rd., Dayuan Dist., Taoyuan City 337, Taiwan (R.O.C.)

337 桃園市大園區航站南路一號

The Passenger Sales & Marketing Division of headquarters provides passenger airline reservations, ticketing and marketing operation processes.

The Information Management Division of headquarters provides system maintenance and database management operation related to passenger reservation and ticketing services and passenger marketing service.

總公司客運處提供之旅客航空訂位、票務及行銷營業流程。

總公司資訊管理處提供之旅客航空訂位、票務及行銷營業流程相關之系統維運及資料庫管理作業。

China Airlines Ltd. Taipei Customer Service Call Center

中華航空股份有限公司台北客服中心

6th Floor, No. 3, Aly. 123, Ln. 405, Dunhua N. Rd., Songshan Dist., Taipei City 105, Taiwan (R.O.C.)

105 台北市敦化北路 405 巷 123 弄 3 號 6 樓

Provision of passenger airline reservations, ticketing and marketing operation processes by Taipei Customer Service Call Center, Taipei Branch.

台北分公司台北客服中心所提供之旅客航空訂位、票務及行銷營業流程。

China Airlines Ltd. Taipei Ticketing Center

中華航空股份有限公司台北票務櫃檯

1st & 2nd Floor, No. 131, Section 3, Nanjing East Road, Taipei City 104, Taiwan (R.O.C.)

104 台北市南京東路三段 131 號 1&2 樓

Provision of passenger airline reservations, ticketing and marketing operation processes by Taipei Ticketing Center, Taipei Branch.

台北分公司票務櫃檯所提供之旅客航空訂位、票務及行銷營業流程。

China Airlines Ltd. Kaohsiung Branch

中華航空股份有限公司高雄分公司

6th & 7th Floor, No. 38 of Xin Guang Road, Lingya District, Kaohsiung City 802, Taiwan (R.O.C.)

802 高雄市苓雅區新光路 38 號 6&7 樓

Provision of passenger airline reservations, ticketing and marketing operation processes by Kaohsiung Branch.

高雄分公司所提供之旅客航空訂位、票務及行銷營業流程。



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